

THE truffles GROUP

CREATING GENUINE, ELEVATED GUEST AND TEAM EXPERIENCES



Habitat Food Services is in search of a highly motivated **Front of House Associate** to join our talented team of people!

Position Details: Permanent, Full-Time. Hours of work are from Monday to Friday, 9:00 a.m. - 3:30 p.m. (Start time may be flexible).

Compensation: \$17.50 per hour + tips

Job Overview: Habitat Food Services is a from-scratch kitchen, cooking global cuisine. You will be joining a supportive and passionate team that works together to create and serve delicious food with superior guest service through the Habitat Café as well as at events. The Front of House Associate will work as part of a close-knit team to provide exceptional customer service, food and beverage service, and event set-up and take-down support. This position is required to be versatile and responsive to the tasks the team needs in producing the highest quality dishes and service. Our ideal candidate is a positive team member that is excited about creating memorable guest experiences.

Key Responsibilities

- Greeting our guests as the first point of contact for our business and providing a welcoming and positive environment.
- Creating memorable and lasting guest experiences by providing outstanding customer service.
- Working in a fast-paced environment while maintaining high standards of cleanliness, tidiness and safety.
- Maintain product knowledge and be able to communicate product knowledge with guests so that they may make appropriate choices.
- Handling cash and managing transactions through a POS (point of sale) system.
- Contributing and participating within a team of positive, high-achievers who care about their guests and the company they are representing.

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- Such other and unrelated duties as may be assigned from time to time by the Employer.

Education, Skills and Qualifications:

- 1+ years experience of service industry experience, ideally in a hospitality and/or catering and events environment.
- Food Safe and Serving It Right certifications required (and must be at least 19 years of age)
- Excellent communication skills.
- Ability to work well under pressure in a fast-paced environment.
- Ability to work independently and within a close-knit team
- Valid Class 5 drivers license (required for catering assistance).
- Has a deep love of food and the belief in its ability to motivate, inspire, educate and entertain.
- POS (Point of Sale) experience is valuable.

Apply today!

Our ideal candidate has a passion for our culture, our brands and being an active member of our team. If this position sounds like a great fit for you, **please send your resume to careers@trufflesgroup.com**.

We are grateful for your time and consideration in applying to join our team. Shortlisted candidates will be contacted for interviews.

The Truffles Group is an equal opportunity employer. Should you require accommodation during the recruitment process, please reach out to Nadia Valckx, Recruitment & HR Generalist nadia@trufflesgroup.com.

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