

# THE truffles GROUP

CREATING GENUINE, ELEVATED GUEST AND TEAM EXPERIENCES

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Victoria Butterfly Gardens is in search of a full-time Visitor Experience Associate to join us!

## Job Purpose:

Visitor Experience Associates at Victoria Butterfly Gardens help offer our guests a unique experience for all ages to walk through a tropical jungle of free flying butterflies, flamingos, rare tropical birds, plants, and fruit trees! In the gift shop and admissions department, our Visitor Experience Associates provide guests with assistance, product knowledge, and take payment for admissions and product sales. We value providing exemplary customer service, upholding the highest standards of cleanliness and organization, bringing a team orientated and positive attitude to work each and every day, and living our core values.

## Position Details:

- Approximately 25 - 35 hour per week.
- Must be able to work evenings and weekends.

Compensation: Starting at \$19.00 per hour.

## Key Responsibilities

- Engaging with guests and promoting a helpful and friendly environment to ensure they arrive and leave with a great impression.
- Bringing your positive, collaborative and hardworking attitude to work each day.
- Learning and talking about gift shop products so you can connect with our guests and help them make educated choices.
- Managing inventory with an eye for organization, display, and stocking of products.
- Being part of a team of high achievers who care about the customers and the company they are representing.

## Education, Skills and Qualifications:

- Previous guest/visitor service and/or cash handling experience.
- A warm, confident, and customer focused personality with a high-level attention to detail.
- Your own reliable transportation to get to and from our facility.

Quality • Integrity • Community • Growth • Fun



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## Apply today!

Our ideal candidate has a passion for our culture, community, our brands and being an active member of our team. If this position sounds like a great fit for you, please send your resume to [careers@trufflesgroup.com](mailto:careers@trufflesgroup.com).

We are grateful for your time and consideration in applying to join our team. Shortlisted candidates will be contacted for interviews.

The Truffles Group is an equal opportunity employer. Should you require accommodation during the recruitment process, please reach out to Nadia Valckx, Recruitment & HR Generalist, [nadia@trufflesgroup.com](mailto:nadia@trufflesgroup.com).

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